

West Visayas State University

(Formerly Iloilo Normal School)

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SUPPLEMENTAL/BID BULLETIN

Project Reference No. IB No. 2023-38 Name of the Project Procurement of Next - Generation Firewall Location of the Project WVSU - Main Campus

ADDENDUM NO. 2023-30

September 13, 2023

This Addendum No. 2023-30 is issued to modify the Section VII. Technical Specifications. This shall form an integral part of the Bidding Documents.

I. Item	Section VII. Technical Specifications: Description	Corrections/ Amendments/ Instructions
No.	Description	Corrections/ Amenaments/ mistractions
1.	NEXT-GENERATION FIREWALL	NEXT-GENERATION FIREWALL
	Qty/ Unit: 1 lot	Qty/ Unit: 1 lot
	Pls. specify brand and model:	Pls. specify brand and model:
	Unit Cost: 5,000,000.00	Unit Cost: 5,000,000.00
	Next-generation firewalls (NGFWs) are advanced network security solutions designed to provide more sophisticated and comprehensive protection compared to traditional firewalls. They incorporate various features and capabilities to address the evolving threat landscape and the complexities of modern network environments. Some key features of next-generation firewalls include:	Next-generation firewalls (NGFWs) are advanced network security solutions designed to provide more sophisticated and comprehensive protection compared to traditional firewalls. They incorporate various features and capabilities to address the evolving threa landscape and the complexities of modern network environments. Some key features of next-generation firewalls include:
	Application Awareness and Control	Application Awareness and Control
	Intrusion Prevention System (IPS	Intrusion Prevention System (IPS)
	User Identity and Access Control	User Identity and Access Control
	Content Filtering	Content Filtering
	Advanced Threat Protection	Advanced Threat Protection
	SSL/TLS Inspection	SSL/TLS Inspection
	Geolocation Filtering	Geolocation Filtering
	• Quality of Service (QoS) and Bandwidth	• Quality of Service (QoS) and Bandwidth
	Management	Management
	• Integration with Security Information and Event	• Integration with Security Information and Event
	Management (SIEM) Systems	Management (SIEM) Systems
	• Threat Intelligence Integration	Threat Intelligence Integration
	Network Segmentation	Network Segmentation
	• Remote Access VPN	• Remote Access VPN
	Item 1. Next Generation Firewall	Item 1. Next Generation Firewall
	• Dimension: 1U or 2U	• Dimension: 1U or 2U
	Memory: At least 48G	Memory: At least 48G
	Storage: At least 128GB SSD + 960G SSD	Storage: At least 128GB SSD + 960G SSD
	• Ports: At least 4*GE RJ45 + 4*1G Fiber SFP + 8*10GFiber SFP+ and 4* NIC slot	 Ports: At least 4*GE RJ45 + 4*1G Fiber SFP - 8*10GFiber SFP+ and 4* NIC slot
	• I/O Ports : At least 2*USB + 1*RJ45 MGMT	• I/O Ports : At least 2*USB + 1*RJ45 MGMT
	 Power Supply : Dual Power Supplies 	 Power Supply : Dual Power Supplies
	• Certifications (Safety, EMC) : CE, FCC, ROHS	• Certifications (Safety, EMC): CE, FCC, ROHS
	• Firewall Throughput : 80,000 Mbps	Firewall Throughput : 80,000 Mbps
	NGFW Throughput : 32,000 Mbps	NGFW Throughput : 32,000 Mbps
	Threat Protection Throughput: 18,000 Mbps	Threat Protection Throughput: 18,000 Mbps
	• Concurrent connections: 27,000,000	• Concurrent connections: 27,000,000
	• IPsec VPN Throughput: 12,500 Mbps	• IPsec VPN Throughput : 12,500 Mbps
	New connections : 700,000	New connections : 700,000
	• License: Premium Subscribed Features	License: Premium Subscribed Features minimum





minimum of 5 Years	of 5 Years
Features	Features
Network Adaptability	Network Adaptability
• Should support the following deployment modes: Routing/gateway/Layer3 mode; Transparent/Layer2/Inline mode; Virtual wire mode; Bypass mode; Mixed mode.	• Should support the following deployment modes: Routing/gateway/Layer3 mode; Transparent/Layer2/Inline mode; Virtual wire mode; Bypass mode; Mixed mode.
• Must support high availability via: Active-Active mode; Active-Passive or Active Standby mode.	• Must support high availability via: Active-Active mode; Active-Passive or Active Standby mode.
• Should support: Vlan Interface (802.1Q); Sub- Interface.	• Should support: Vlan Interface (802.1Q); Sub- Interface.
• Must support different mode of NAT: SNAT, DNAT and bidirection NAT; One to one NAT, one to many, many to one, many to many NAT; NAT46, NAT64.	• Must support different mode of NAT: SNAT, DNAT and bidirection NAT; One to one NAT, one to many, many to one, many to many NAT; NAT46, NAT64.
• Should support DHCP, include Support DHCP server, DHCP relay; Support IP reservation.	• Should support DHCP, include Support DHCP server, DHCP relay; Support IP reservation.
Routing	Routing
Must support static routing.	Must support static routing.
 Must support dynamic routing protocol: IPv4 Network (RIPv1/2, OSPFv2, BGP4); IPv6 Network (OSPFv3). 	 Must support dynamic routing protocol: IPv4 Network (RIPv1/2, OSPFv2, BGP4); IPv6 Network (OSPFv3).
• Support redistribute direct route, static route, RIP route (OSPFv2 only) and default route to OSPF.	• Support redistribute direct route, static route, RIP route (OSPFv2 only) and default route to OSPF.
• Must support policy-based route. The policy route can setup with: Routing source can be specific to IP, IP group; Support select route based on IP, services, Country/Region, Application etc.; Support load balance via at least 4 methods: Round Robin, Bandwidth ratio Round robin, Weighted least traffic, prefer the first link (link on top).	• Must support policy-based route. The policy route can setup with: Routing source can be specific to IP, IP group; Support select route based on IP, services, Country/Region, Application etc.; Support load balance via at least 4 methods: Round Robin, Bandwidth ratio Round robin, Weighted least traffic, prefer the first link (link on top).
IPsec VPN	IPsec VPN
• Must be able to setup site to site VPN in the following scenarios: Both site is static IP; Both site is dynamic IP; One site is dynamic IP while the other site is static IP.	• Must be able to setup site to site VPN in the following scenarios: Both site is static IP; Both site is dynamic IP; One site is dynamic IP while the other site is static IP.
 Must support IKEv1 and IKEv2. 	 Must support IKEv1 and IKEv2.
• Must support the following algorithm with IPsec VPN: Support ESP, AH; Encryption Algorithm: DES, 3DES, AES (128), AES192, AES256, SANGFOR_DES; Hash Algorithm: MD5, SHA1, SHA2-256, SHA2-384, SHA2-512; Support Perfect Forward Secrecy, group1, group2, group5, group14, group15, group16, group17, group18.	• Must support the following algorithm with IPsec VPN: Support ESP, AH; Encryption Algorithm: DES, 3DES, AES (128), AES192, AES256, SANGFOR_DES; Hash Algorithm: MD5, SHA1, SHA2-256, SHA2-384, SHA2-512; Support Perfect Forward Secrecy, group1, group2, group5, group14, group15, group16, group17, group18.
• Should support SD-WAN capability via VPN tunnels: Support session based link balancing mode; Can choose the optimize link based on bandwidth-remaining ratio, application type or link quality (means packet loss, jitter, latency).	• Should support SD-WAN capability via VPN tunnels: Support session based link balancing mode; Can choose the optimize link based on bandwidth- remaining ratio, application type or link quality (means packet loss, jitter, latency).
• Support monitoring the status of each VPN tunnel, the data be monitoring includes: Overview of all the active VPN tunnels; Inbound/outbound traffic; Latency; Packet loss rate.	• Support monitoring the status of each VPN tunnel, the data be monitoring includes: Overview of all the active VPN tunnels; Inbound/outbound traffic; Latency; Packet loss rate.
SSL VPN	SSL VPN
• Should support SSL VPN features: Support at least 30 concurrent user access; Support TCP, UDP, ICMP protocols; Support HTTP, HTTPS, Email, Fileshare, FTP etc.; Support control access by IP, URL, TCP/UDP port etc.; Support access resource (destination IP/system) by NAT (NGAF IP address)	• Should support SSL VPN features: Support at least 30 concurrent user access; Support TCP, UDP, ICMP protocols; Support HTTP, HTTPS, Email, Fileshare, FTP etc.; Support control access by IP, URL, TCP/UDP port etc.; Support access resource (destination IP/system) by NAT (NGAF IP address)









or virtual IP.	or virtual IP.
• Should be able to support SSL VPN on system	• Should be able to support SSL VPN on system below:
below: Windows XP/7/8/10/11; MacOS 10.9 -	Windows XP/7/8/10/11; MacOS 10.9 - MacOS 11.x
MacOS 11.x & Apple M1; Andriod 4.x - Andriod	& Apple M1; Andriod 4.x - Andriod 9.0; IOS7.x -
9.0; IOS7.x - IOS12.x.	IOS12.x.
• Should be able to support SSL VPN with	• Should be able to support SSL VPN with mainstream
mainstream browsers, include	browsers, include IE, Firefox, Chrome, Edge,
IE, Firefox, Chrome, Edge, Safari, Opera etc.	Safari, Opera etc.
• Should be able to support: local user database; LDAP, Radius authentication; Two-Factor	• Should be able to support: local user database; LDAP, Radius authentication; Two-Factor
authentication by SMS, TOTP (Google/Microsoft	authentication by SMS, TOTP (Google/Microsoft
authenticator); Hardware ID.	authenticator); Hardware ID.
• Must support following algorithms: Hash (MD5,	• Must support following algorithms: Hash (MD5,
SHA-1, SHA2-256, SHA2-384, SHA2-512);	SHA-1, SHA2-256, SHA2-384, SHA2-512);
Encryption (AES, AES192, AES256, DES, 3DES;	Encryption (AES, AES192, AES256, DES, 3DES;
Authentication (RSA).	Authentication (RSA).
Access Control	Access Control
• Should support the application control feature and meet the following specifications: Support	• Should support the application control feature and meet the following specifications: Support
application control and can identify & control over	application control and can identify & control over
9000 applications; Support admin customize their	9000 applications; Support admin customize their
own application types; Typical types of applications	own application types; Typical types of applications
that can be controlled include games, P2P,	that can be controlled include games, P2P, shopping,
shopping, social networking, etc.; Should be able to	social networking, etc.; Should be able to control
control applications via source/destination IP, username, schedule, etc.; Be able to deny, allow	applications via source/destination IP, username, schedule, etc.; Be able to deny, allow user behavior
user behavior by applications.	by applications.
• Must support URL filtering: Provide at least 70+	• Must support URL filtering: Provide at least 70+
URL categories, include game, gambling, finance,	URL categories, include game, gambling, finance,
Pornography etc.; Support manually create	Pornography etc.; Support manually create
customized the URL category; Should provide on-	customized the URL category; Should provide on-
premise URL signature database, not only rely on	premise URL signature database, not only rely on
cloud. • Must support filter, which can filter the download,	cloud. • Must support filter, which can filter the download,
upload file by file type(extension); Support common	upload file by file type(extension); Support common file
file type(extension) category, including, image, text,	type(extension) category, including, image, text,
executable file, scripts etc.; Support customized file	executable file, scripts etc.; Support customized file
type(extension).	type(extension).
• Should support feature to control concurrent	• Should support feature to control concurrent
sessions/connections: Be able to control concurrent	sessions/connections: Be able to control concurrent
session/connect by source IP, destination IP, or bidirectional; In the policy, it will be able to set the	session/connect by source IP, destination IP, or bidirectional; In the policy, it will be able to set the
maximum concurrent session/connection number per	maximum concurrent session/connection number per
IP.	IP.
• Should be able to control traffic based on	
Geolocations: Be able to control the source IP by a	• Should be able to control traffic based on
geolocation level, that means the device have a	Geologations: Be able to control the source IP by a
database that can identify the access (IP) is from which country/region and specify the deny or allow	geolocation level, that means the device have a database that can identify the access (IP) is from which
action.	country/region and specify the deny or allow action.
Must be able to support bandwidth management	Must be able to support bandwidth management
feature: Be able to limit or guarantee the bandwidth	feature: Be able to limit or guarantee the bandwidth
based on IP, user, application, schedule, vlan, country	based on IP, user, application, schedule, vlan, country
etc.; Be able to control maximum bandwidth of per	etc.; Be able to control maximum bandwidth of per
IP/User; Support bandwidth control for both upload and download; Support bandwidth usage status	IP/User; Support bandwidth control for both upload and download; Support bandwidth usage status
monitoring; Traffic ranking based on username,	monitoring; Traffic ranking based on username,
applications or IP.	applications or IP.
Intrusion Prevention System	Intrusion Prevention System
• Must support vulnerability database with at least	• Must support vulnerability database with at least
9000+ entries.	9000+ entries.
• Must support separate server and endpoint	• Must support separate server and endpoint







	vulnerability database group for convenient policy	vulnerability database group for convenient policy
	configuration.	configuration.
	• Must be able to block worms, Trojans, spyware,	• Must be able to block worms, Trojans, spyware,
	scanning, DoS, DDoS, vulnerability exploits, buffer	scanning, DoS, DDoS, vulnerability exploits, buffer
	overflow attacks, abnormal protocol and attacks with	overflow attacks, abnormal protocol and attacks with
	evasive tactic employed.	evasive tactic employed.
	Support burp-force attack prevention for FTP, IMAP	Support burp-force attack prevention for FTP, IMAP
	MSSQL, POP3 SMTP, ORACLE, RDP, SMBv1,	MSSQL, POP3 SMTP, ORACLE, RDP, SMBv1,
	SMBv2, SMBv3, etc.	SMBv2, SMBv3, etc.
	APT Prevention	APT Prevention
	• Must support APT detection of identifying botnet,	• Must support APT detection of identifying botnet,
	remote control trojans, malicious link, and other	remote control trojans, malicious link, and other
	threats.	threats.
	• Must support anti-malware database with more than	• Must support anti-malware database with more than
	400,000+ entries.	400,000+ entries.
	• Must be able to conduct cross-module intelligent	• Must be able to conduct cross-module intelligent
	correction of IPS and APT detection module, that to	correction of IPS and APT detection module, that to
	generate temporary FW rules to lock the suspicious IP	generate temporary FW rules to lock the suspicious IP
	when malicious behavior from that IP is detected by	when malicious behavior from that IP is detected by
	any of the modules.	any of the modules.
		2 0
	• Support effectively distinguish the hazardous traffic	• Support effectively distinguish the hazardous traffic
	flow in the common application of the RDP, SSL,	flow in the common application of the RDP, SSL,
	IMAP, SMTP, POP3, FTP, DNS, HTTP, WEB, and so	IMAP, SMTP, POP3, FTP, DNS, HTTP, WEB, and so
	on traffic flow , but also can be used for the normal	on traffic flow, but also can be used for the normal
L	operation of non-standard port for early warning.	operation of non-standard port for early warning.
	Support in-depth analysis on detected malware or	Support in-depth analysis on detected malware or
	trojan behaviors by demonstrating interaction &	trojan behaviors by demonstrating interaction &
	communication between external C&C botnets	communication between external C&C botnets and
	and others suspicious events.	others suspicious events.
	Risk Assessment and Prevention	Risk Assessment and Prevention
	• Must provide risk assessment module that allows to	• Must provide risk assessment module that allows to
	scan and identify security loopholes such as open	scan and identify security loopholes such as open
	port, system vulnerabilities, weak passwords and	port, system vulnerabilities, weak passwords and
	other risks of the protected servers.	other risks of the protected servers.
	• Must support real-time vulnerability analysis,	enter rishs of the protected servers.
	1 7 7	Must summed meditions undersubility such size
	includes the underlying software vulnerability	• Must support real-time vulnerability analysis,
	analysis, generate real-time analysis report. That	includes the underlying software vulnerability
	can be deployed in mirror mode to discover system	analysis, generate real-time analysis report. That
	vulnerabilities within protected network in real-	can be deployed in mirror mode to discover system
	time.	vulnerabilities within protected network in real-time.
	• The real-time vulnerability is also to support to	• The real-time vulnerability is also to support to
	detect for the website if it existed backlink, and we	detect for the website if it existed backlink, and we
	can record the type of the black link and the	can record the type of the black link and the location
	location of backlink.	of backlink.
	• Risk assessment and scanning results must be	• Risk assessment and scanning results must be shown
	shown and generated with corresponding reports	and generated with corresponding reports with
	with detailed description of the issues and	detailed description of the issues and recommended
	recommended solution.	solution.
	• Must be able to actively push the current popular 0	• Must be able to actively push the current popular 0
	day or high-risk vulnerabilities, and can provide	day or high-risk vulnerabilities, and can provide
	vulnerability detection tools for business scan,	vulnerability detection tools for business scan,
	according to the results of scan, it can generate	according to the results of scan, it can generate
	safety protection policies.	safety protection policies.
	Data Breach Prevention	Data Breach Prevention
	• Allow to define multiple types of sensitive	• Allow to define multiple types of sensitive
	information based on the characteristics of stored	information based on the characteristics of stored
	data, the sensitive information includes email	data, the sensitive information includes email
	account information, MD5 encrypted passwords.	account information, MD5 encrypted passwords.
	Must be able to restrict suspicious file downloading	Must be able to restrict suspicious file downloading
1	with file types of dat, bak,dmp,backup, asa,log, fp,	with file types of dat, bak,dmp,backup, asa,log, fp,
	frx, frt, CNF, ade,mde, db, ldb,etc.	frx, frt, CNF, ade,mde, db, ldb,etc.
1	j. w, j. i, O. i. , aac, ii. ac, ac, ac, ac, ac, ac	j.v, j.i, c.i.i., auc,iimc, ao, imo,cic.





Anti-Virus	Anti-Virus
• Stream-based anti-virus for HTTP, FTP, SMTP and POP3, SMBv3 protocols, etc.	• Stream-based anti-virus for HTTP, FTP, SMTP and POP3, SMBv3 protocols, etc.
• Must support built-in Artificial Intelligence capability to detect malware, virus and ransomware virants and provide the malware analysis report.	Must support built-in Artificial Intelligence capability to detect malware, virus and ransomware virants and provide the malware analysis report.
• Should support compressed file malware inspection, up to 16 layers.	• Should support compressed file malware inspection, up to 16 layers.
Reporting	Reporting
• Must support built-in report center, which provides comprehensive security analyzing reports including but not limit to attack trends by "All attacks" and "Valid Attacks"; Security rating by "business server security", "user security" and "vulnerability"; Business server security by suffered attack times ranking; Vulnerability assessment.	• Must support built-in report center, which provides comprehensive security analyzing reports including but not limit to attack trends by "All attacks" and "Valid Attacks"; Security rating by "business server security", "user security" and "vulnerability"; Business server security by suffered attack times ranking; Vulnerability assessment.
• Support the detailed loges for security issues as DOS attack, IPS, viruses, website access, application control, user login and OS configuration.	• Support the detailed loges for security issues as DOS attack, IPS, viruses, website access, application control, user login and OS configuration.
• Support detailed threats analysis for specific attack by Description, Target, Solution, Support security analysis for specific server with Attack type, Attack source, etc.	• Support detailed threats analysis for specific attack by Description, Target, Solution, Support security analysis for specific server with Attack type, Attack source, etc.
• The report center must provide full visibility to network, endpoint clients and the business servers with multi-dimensional analysis of risks, vulnerabilities, attacks, threats, traffic and behaviors.	• The report center must provide full visibility to network, endpoint clients and the business servers with multi-dimensional analysis of risks, vulnerabilities, attacks, threats, traffic and behaviors.
• Support PDF format and automatically send to pre- defined mailbox on daily/weekly/monthly basis.	• Support PDF format and automatically send to pre- defined mailbox on daily/weekly/monthly basis.
Real-time Monitoring	Real-time Monitoring
• Real time provides CPU, memory, disk usage, session number, the number of online users, the network interface, box resource information.	• Real time provides CPU, memory, disk usage, session number, the number of online users, the network interface, box resource information.
• Must be provide real-time user ranking / real-time	• Must be provide real-time user ranking / real-time
 application ranking / real-time host ranking. Must be provide real-time attack map, include top attack country and counting, real-time attack and threat detail. 	 application ranking / real-time host ranking. Must be provide real-time attack map, include top attack country and counting, real-time attack and threat detail.
• Provide information security incidents, including recently security incidents, server security incidents, terminal security incidents.	• Provide information security incidents, including recently security incidents, server security incidents, terminal security incidents.
• In security status, it displays the current network risks need to be handled, and top attacks, bots show the threat stage and security rating.	• In security status, it displays the current network risks need to be handled, and top attacks, bots show the threat stage and security rating.
• Top session can display Real-time, Last 24 hours, Last 7 days of the current session and the new session.	• Top session can display Real-time, Last 24 hours, Last 7 days of the current session and the new session.
Certifications	Certifications
 Vendors must be at Visionaries or higher level of Gartner Magic Quadrant for Network Firewalls. 	• Vendors must be at Visionaries or higher level of Gartner Magic Quadrant for Network Firewalls.
• Vendors must have AAA Rating at Cyberdating's Enterprise Firewall also be reported as 2023 Recommended Enterprise Firewalls.	• Vendors must have AAA Rating at Cyberdating's Enterprise Firewall also be reported as 2023 Recommended Enterprise Firewalls.
Item 2. Identity and Access Management	Item 2. Identity and Access Management
• Dimension : 1U or 2U	• Dimension : 1U or 2U
• Memory : At least 8G	• Memory : At least 8G







G. A. I. A. C. I. G.	a to the control of t
• Storage : At least 64 GB SSD + 960 GB SSD	• Storage : At least 64 GB SSD + 960 GB SSD
• Ports : At least 6*10/100/1000 Base-T and	• Ports : At least 6*10/100/1000 Base-T and
2*10 Fiber SFP+ Interface, 3 pair of Bypass	2*10 Fiber SFP+ Interface, 3 pair of Bypass
(copper) network interface	(copper) network interface
• I/O Ports : 2*USB	• I/O Ports : 2*USB
• Power Supply : Dual Power Supplies	Power Supply : Dual Power Supplies
• Layer 7 Throughput : 2Gbps	• Layer 7 Throughput : 2Gbps
• Concurrent user : 15,000	• Concurrent user : 15,000
• License : Essential Bundle (Bandwidth	• License : Essential Bundle (Bandwidth
Management, User Authentication, URL Filtering,	Management, User Authentication, URL Filtering,
Traffic Control, User Behavior Audit, Content	Traffic Control, User Behavior Audit, Content
Audit, Proxy Server, Anti-proxy, Endpoints	Audit, Proxy Server, Anti-proxy, Endpoints
Management minimum of 5 Years	Management minimum of 5 Years
Features:	Features:
User Authentication and Management	User Authentication and Management
• Must support ability to identify user base on IP, MAC, hostname.	• Must support ability to identify user base on IP, MAC, hostname.
• Must support import user accounts information via	• Must support import user accounts information via
CSV file, and support synchronize users with LDAP,	CSV file, and support synchronize users with LDAP,
database and H3C CAMS Server.	database and H3C CAMS Server.
• Must support password based on SMS, Webchat,	• Must support password based on SMS, Webchat,
QR code, Facebook, LDAP, RADIUS, POP3, CAS,	QR code, Facebook, LDAP, RADIUS, POP3, CAS,
H3C CAMS, OAUTH, SAML 2.0 authentication.	H3C CAMS, OAUTH, SAML 2.0 authentication.
• Must support single sign-on authentication base on	• Must support single sign-on authentication base on
Active Directory, Radius, POP3, Proxy, Web	Active Directory, Radius, POP3, Proxy, Web
Server, HTTP API, Database Server. Support	Server, HTTP API, Database Server. Support
integration with SMS authentication, Facebook	integration with SMS authentication, Facebook
authentication, WeChat authentication, QR code	authentication, WeChat authentication, QR code
authentication, and other popular authentication	authentication, and other popular authentication
methods.	methods.
• Support list of protocol as a third-party appliance	• Support list of protocol as a third-party appliance
for authentication including CMCC1.0, CMCC2.0,	for authentication including CMCC1.0, CMCC2.0,
Portal 2.0/IMC, Cisco Web Portal Protocol and	Portal 2.0/IMC, Cisco Web Portal Protocol and
Aruba.	Aruba.
• User can submit the application information, and	• User can submit the application information, and
then IT administrator can approve the application,	then IT administrator can approve the application,
support add new item of information collection.	support add new item of information collection.
Access Control	Access Control
• Application Database must support more than	• Application Database must support more than
6000+ applications in its database including 700+	6000+ applications in its database including 700+
cloud applications, 1000+ mobile applications,	cloud applications, 1000+ mobile applications,
300+ web applications and must support self-define	300+ web applications and must support self-define
app rules, application database update in every 2	app rules, application database update in every 2
weeks.	weeks.
• Must support access management based on services	Must support access management based on services Market (200) Market (200)
or ports such as HTTP (80), HTTPS (443),	or ports such as HTTP (80), HTTPS (443),
TELNET(23), $SSH(22)$, $FTP(21)$, $SMTP(25)$,	TELNET(23), $SSH(22)$, $FTP(21)$, $SMTP(25)$,
POP3(110).	POP3(110).
• Must support ten million URLs of URL database,	Must support ten million URLs of URL database,
must include sub categories such as pornographic,	must include sub categories such as pornographic,
gambling, games, illegal drugs, counteraction,	gambling, games, illegal drugs, counteraction,
financial, education in URL database.	financial, education in URL database.
Must support control HTTP, FTP upload and	Must support control HTTP, FTP upload and
download activity based on file type at least docx,	download activity based on file type at least docx,
xlsx, pptx, txt, rar, bat, exe, pdf, zip, rar, gz, bz2, Z,	xlsx, pptx, txt, rar, bat, exe, pdf, zip, rar, gz, bz2, Z,
tgz, tbz, 7z, cab, bz.	tgz, tbz, 7z, cab, bz.



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Bandwidth Management	Bandwidth Management
• Must support guarantee and limit bandwidth	• Must support guarantee and limit bandwidth
management, support at least 1000 policy.	management, support at least 1000 policy.
• Must support BM base on application types, website	• Must support BM base on application types, website
types, file types, users, schedules, destination IP,	types, file types, users, schedules, destination IP,
end point types (PC, mobile phone).	end point types (PC, mobile phone).
Support Dynamic bandwidth management, support	Support Dynamic bandwidth management, support
average allocation/predefined bandwidth allocation	average allocation/predefined bandwidth allocation
among users in a single traffic pipe.	among users in a single traffic pipe.
• Support precise identification and manage known,	• Support precise identification and manage known,
variant, encrypted and unknown P2P behaviors.	variant, encrypted and unknown P2P behaviors. Support application at least Xunlei P2P, BT, eMule,
Support application at least Xunlei P2P, BT, eMule, Ares, BitTorrent sync, P2P-NAT, P2P Behavior.	Ares, BitTorrent sync, P2P-NAT, P2P Behavior.
• Support with precise identify and manage	• Support with precise identify and manage
international bandwidth. Make overseas traffic	international bandwidth. Make overseas traffic
visible. Manage regional and overseas traffic	visible. Manage regional and overseas traffic
respectively. Control overseas traffic.	respectively. Control overseas traffic.
Report Center	Report Center
• Support logs search base on time, IP address,	• Support logs search base on time, IP address,
endpoint device, application flow, action.	endpoint device, application flow, action.
• Support application traffic ranking, URL category	• Support application traffic ranking, URL category
traffic ranking, URL traffic ranking, application	traffic ranking, URL traffic ranking, application
duration ranking, URL category traffic ranking,	duration ranking, URL category traffic ranking,
URL traffic ranking, file upload ranking, IM	URL traffic ranking, file upload ranking, IM
ranking, Email and microblog ranking, term search	ranking, Email and microblog ranking, term search
ranking, endpoint device ranking	ranking, endpoint device ranking
• Support application access trend, URL category	• Support application access trend, URL category
access trend, TOP talks of URL trend, endpoint	access trend, TOP talks of URL trend, endpoint
access trend.	access trend.
• Support Real-time monitor of CPU / hard disk /	• Support Real-time monitor of CPU / hard disk /
traffic / connection / session status, online user information, traffic ranking, connection ranking;	traffic / connection / session status, online user information, traffic ranking, connection ranking;
real-time utilization visibility of bandwidth	real-time utilization visibility of bandwidth
channels.	channels.
Support Content log including IM chat (Gtalk,	• Support Content log including IM chat (Gtalk,
Skype, QQ, Yahoo! Messenger); SMTP and Web	Skype, QQ, Yahoo! Messenger); SMTP and Web
mail content and attachment (Gmail, Yahoo,	mail content and attachment (Gmail, Yahoo,
exchange), keyword search (Google, Bing).	exchange), keyword search (Google, Bing).
• Support customize report base on traffic, online	• Support customize report base on traffic, online
duration, Internet activities, URL category,	duration, Internet activities, URL category,
endpoint.	endpoint.
• Support report file format CSV, PDF and able to	• Support report file format CSV, PDF and able to
integrate with external storage with specific data	integrate with external storage with specific data
format for advanced use;	format for advanced use;
Business Intelligence	Business Intelligence
• Analyze and visualize Internet bandwidth usage	Analyze and visualize Internet bandwidth usage
including bandwidth overload analysis, bandwidth-	including bandwidth overload analysis, bandwidth-
intensive application distribution and tracking of the	intensive application distribution and tracking of the
most active applications and users, offering intuitive insight on bandwidth utilization.	most active applications and users, offering intuitive insight on bandwidth utilization.
Use to visualize load and throughput on leased	• Use to visualize load and throughput on leased
lines, as well as real time traffic ranking by	lines, as well as real time traffic ranking by
application and user, providing more	application and user, providing more
comprehensive information for administrators	comprehensive information for administrators
responsible on expansion of leased line bandwidth.	responsible on expansion of leased line bandwidth.
• Identify and analyze office PC electricity waste and	• Identify and analyze office PC electricity waste and
estimate costs by user or department, making the IT	estimate costs by user or department, making the IT
department more productive and valuable in	department more productive and valuable in
cooperative operations.	cooperative operations.







Management Tools	Management Tools
• Must support redirect user URL request to specific	• Must support redirect user URL request to specific
page, with configuration of authentication.	page, with configuration of authentication.
 Must support flow quota base on daily and monthly, 	• Must support flow quota base on daily and monthly,
support concurrent session quota per user.	support concurrent session quota per user.
• Must support hierarchical administrator privileges.	• Must support hierarchical administrator privileges.
Functionality of different modules can be assigned to	Functionality of different modules can be assigned to
different administrators as needed, via a hierarchical	different administrators as needed, via a hierarchical
management model; Administration of different	management model; Administration of different
functions and modules can be delegated to different	functions and modules can be delegated to different
administrative groups.	administrative groups.
Must support management base on endpoint device	Must support management base on endpoint device
OS, identify the type of endpoints and manage the	OS, identify the type of endpoints and manage the
endpoints, support detected endpoint for access control policy based on endpoint type i.e mobile	endpoints, support detected endpoint for access control policy based on endpoint type i.e mobile
device, pc, dumb endpoint, medical equipment and	device, pc, dumb endpoint, medical equipment and
custom device.	custom device.
Network and Deployment	Network and Deployment
Must support built-in stateful Firewall; Built-in	• Must support built-in stateful Firewall; Built-in
IPsec VPN; Gateway Anti-virus option.	IPsec VPN; Gateway Anti-virus option.
• Support flexible deployment mode at least Route,	• Support flexible deployment mode at least Route,
Bridge, Double bridge, Bypass, Single-arm mode.	Bridge, Double bridge, Bypass, Single-arm mode.
• Support high availability active-standy and active-	• Support high availability active-standy and active-
active mode.	active mode.
• Must support IPv6, include authentication,	• Must support IPv6, include authentication,
application, bandwidth management, content audit	application, bandwidth management, content audit
and report.	and report.
Proxy Avoidance Protection	Proxy Avoidance Protection
• Support multiple management of proxy avoidance	• Support multiple management of proxy avoidance
protection, identify the users who are using proxy	protection, identify the users who are using proxy
avoidance applications surfing the Internet as well	avoidance applications surfing the Internet as well
as block and alert users who are using proxy	as block and alert users who are using proxy
avoidance applications.	avoidance applications.
• Must support detection and blocking proxy	• Must support detection and blocking proxy
avoidance applications capability via gateway and	avoidance applications capability via gateway and
endpoint client perspective. These methods can be	endpoint client perspective. These methods can be
applied either one or both concurrently.	applied either one or both concurrently.
• User can configure separate whitelisting of DNS	User can configure separate whitelisting of DNS
server addresses, IP addresses and domains.	server addresses, IP addresses and domains.
• Support wide range of proxy avoidance applications	• Support wide range of proxy avoidance applications
such as Betternet, ExpressVPN, Freegate, Hide Me,	such as Betternet, ExpressVPN, Freegate, Hide Me,
Hotspot Shield, OpenVPN, ProtonVPN, Psiphon,	Hotspot Shield, OpenVPN, ProtonVPN, Psiphon,
PureVPN, Surfshark, Tor Browser, TunnelBear, Ultrasurf and etc.	PureVPN, Surfshark, Tor Browser, TunnelBear, Ultrasurf and etc.
Support list of proxy avoidance applications logging	• Support list of proxy avoidance applications logging
and reporting purpose such as username, type of	and reporting purpose such as username, type of
endpoint devices, proxy avoidance applications, time	endpoint devices, proxy avoidance applications, time
and etc.	and etc.
Support integration option including on-premise and	• Support integration option including on-premise and
cloud endpoint client management.	cloud endpoint client management.
Asset Management	Asset Management
Support asset inventory, check connected, offline and	• Support asset inventory, check connected, offline and
vacant endpoint based on ip address pool, allow to	vacant endpoint based on ip address pool, allow to
define offline status based on customise of inactive	define offline status based on customise of inactive
days.	days.
• Support detection on unknown & rogue endpoint,	• Support detection on unknown & rogue endpoint,
support endpoint discovery and scanning based on ip	support endpoint discovery and scanning based on ip
address, ip address range and ip address subnet.	address, ip address range and ip address subnet.
Support endpoint device classification based on mobile	Support endpoint device classification based on mobile
device, pc, dumb endpoint, medical equipment and	device, pc, dumb endpoint, medical equipment and
custom device.	custom device.





Ingress Client and Audit	Ingress Client and Audit
• Support content audit capabilities for various list of	• Support content audit capabilities for various list of
web (without ingress client) and local installed	web (without ingress client) and local installed
applications.	applications.
• Support audit content and attachments, with drop-	• Support audit content and attachments, with drop-
down list selection to perform "Audit" and "Do not	down list selection to perform "Audit" and "Do not
audit" and array of file type selection support in	audit" and array of file type selection support in
audit capabilities.	audit capabilities.
• Support tracing user action perform in USB devices	• Support tracing user action perform in USB devices
including insert, modify file and copy file.	including insert, modify file and copy file.
• Support peripheral control, illegal external control, USB disk drive audit and IM chat audit in offline	• Support peripheral control, illegal external control, USB disk drive audit and IM chat audit in offline
environment. Endpoint Compliance Security Check	environment. Endpoint Compliance Security Check
• Support verification of local installed antivirus	• Support verification of local installed antivirus
software within endpoint, existing antivirus version requirements and existing antivirus database update i.e number of days the virus database has not been updated.	software within endpoint, existing antivirus version requirements and existing antivirus database update i.e number of days the virus database has not been updated.
• Support verification for login from specify domain.	• Support verification for login from specify domain.
• Support verification of required operating system, version and patch.	• Support verification of required operating system, version and patch.
• Support verification of specific process name,	• Support verification of specific process name,
window name, program path and status.	window name, program path and status.
Support verification of access from IP address, port	• Support verification of access from IP address, port
numbers and it can be applied on offline endpoints.	numbers and it can be applied on offline endpoints.
 Support verification of device types with blacklisting 	 Support verification of device types with blacklisting
and whitelisting including storage device, network device, bluetooth device, camera and printer.	and whitelisting including storage device, network device, bluetooth device, camera and printer.
Item 3. Endpoint Security Software Endpoint Management	Item 3. Endpoint Security Software Endpoint Management
Enapoini Managemeni	
• The antivirus must include but is not limited to:	• The antivirus must include but is not limited to:
• The antivirus must include but is not limited to: Protection software for Windows workstations,	• The antivirus must include but is not limited to: Protection software for Windows workstations,
• The antivirus must include but is not limited to: Protection software for Windows workstations, Linux workstations, Oracle, Active Directory.	• The antivirus must include but is not limited to: Protection software for Windows workstations, Linux workstations, Oracle, Active Directory.
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of unknown code before execution to determine malicious intent without user intervention.	of unknown code before execution to determine malicious intent without user intervention.
 The anti-virus solution should have a Heuristic analyzer that allows identification and blocking of previously unknown malware more efficiently including zero-day outbreaks. 	• The anti-virus solution should have a Heuristic analyzer that allows identification and blocking of previously unknown malware more efficiently including zero-day outbreaks.
• The anti-virus solution should have Artificial intelligence capabilities that allow identification and blocking of previously unknown malware more efficiently including zero-day outbreaks.	• The anti-virus solution should have Artificial intelligence capabilities that allow identification and blocking of previously unknown malware more efficiently including zero-day outbreaks.
• The anti-virus solution should have Artificial intelligence capabilities that allows identification and blocking of previously unknown malware based on malware family classification.	• The anti-virus solution should have Artificial intelligence capabilities that allows identification and blocking of previously unknown malware based on malware family classification.
• The anti-virus solution should have capability of scanning on the user's or administrator's request and according to a schedule. The primary administrator should be able to manage the whole solution while local domain administrators should manage their groups.	• The anti-virus solution should have capability of scanning on the user's or administrator's request and according to a schedule. The primary administrator should be able to manage the whole solution while local domain administrators should manage their groups.
• The anti-virus solution should have capabilities of checking and disinfection of files in archives using the RAR, ARJ, ZIP, CAB, LHA, JAR, ICE formats up to 16 layers.	• The anti-virus solution should have capabilities of checking and disinfection of files in archives using the RAR, ARJ, ZIP, CAB, LHA, JAR, ICE formats up to 16 layers.
• The anti-virus solution should have cloud-based technology that provides ability to receive verdicts in online mode about applications and executable files running on computer.	• The anti-virus solution should have cloud-based technology that provides ability to receive verdicts in online mode about applications and executable files running on computer.
• The anti-virus solution should have capabilities of scanning of all scripts, developed in Microsoft Internet Explorer, as well as any WSH scripts (JavaScript, Visual Basic Script WSH scripts (JavaScript, Visual Basic Script etc.)), launched when the user works on the computer, including the	• The anti-virus solution should have capabilities of scanning of all scripts, developed in Microsoft Internet Explorer, as well as any WSH scripts (JavaScript, Visual Basic Script WSH scripts (JavaScript, Visual Basic Script etc.)), launched when the user works on the computer, including the
 Internet. The anti-virus solution should have protection of HTTP-traffic scanning of all objects entering the user's computer through the HTTP/FTP protocol. 	 Internet. The anti-virus solution should have protection of HTTP-traffic scanning of all objects entering the user's computer through the HTTP/FTP protocol.
Response	Response
• The anti-virus solution should have applications	• The anti-virus solution should have applications
control that prevents applications from performing	control that prevents applications from performing
actions that may be dangerous for the system.	actions that may be dangerous for the system.
• The anti-virus solution should have protection against hacker attacks by using a firewall with an intrusion detection and prevention system (IDS/IPS) and network activity rules. It should also provide deep packet inspection of incoming network traffic.	• The anti-virus solution should have protection against hacker attacks by using a firewall with an intrusion detection and prevention system (IDS/IPS) and network activity rules. It should also provide deep packet inspection of incoming network traffic.
The anti-virus solution should control for isolation from any connected network.	• The anti-virus solution should control for isolation from any connected network.
The anti-virus solution should have special task for detecting vulnerabilities, with results available in reports. It should also allow for completely ad-hoc reports. (Not the Filtered reports).	• The anti-virus solution should have special task for detecting vulnerabilities, with results available in reports. It should also allow for completely ad-hoc reports. (Not the Filtered reports).
The anti-virus solution should have special task for detecting compliance with organization security compliance policies, with results available in reports. It should also allow for completely ad-hoc reports. (Not the Filtered reports).	• The anti-virus solution should have special task for detecting compliance with organization security compliance policies, with results available in reports. It should also allow for completely ad-hoc reports. (Not the Filtered reports).
The anti-virus solution should provide visual representation of allowed/unauthorized/suspicious communications between endpoint and other	• The anti-virus solution should provide visual representation of allowed/unauthorized/suspicious communications between endpoint and other











network and internet devices.	network and internet devices.
The anti-virus solution should provide integrity	• The anti-virus solution should provide integrity
checks of endpoints to include (but not limited to):	checks of endpoints to include (but not limited to):
for Windows endpoints include account, access	for Windows endpoints include account, access
control, security audit, history information	control, security audit, history information
protection, intrusion prevention and malicious code	protection, intrusion prevention and malicious code
prevention. For Linux endpoints include account,	prevention. For Linux endpoints include account,
access control, security audit, SSH policy detection,	access control, security audit, SSH policy detection,
intrusion prevention and malicious code prevention.	intrusion prevention and malicious code prevention.
System Management	System Management
• The anti-virus solution should have Access via a Web	• The anti-virus solution should have Access via a Web
console.	console.
•The anti-virus solution should have centralized	•The anti-virus solution should have centralized
management software for all protected resources	management software for all protected resources
must allow Installation of the antivirus protection	must allow Installation of the antivirus protection
system from a single distribution point as well as	system from a single distribution point as well as
remote installations.	remote installations.
•The anti-virus solution should have centralized	•The anti-virus solution should have centralized
installation/update/deletion of antivirus protection	installation/update/deletion of antivirus protection
software, setting, administration, viewing reports and	software, setting, administration, viewing reports and
statistical information on software operation. It	statistical information on software operation. It
should also be able to automatically update end point	should also be able to automatically update end point
signatures and engines and pull status information	signatures and engines and pull status information
when off the enterprise network, but internet	when off the enterprise network, but internet
connected.	connected.
•The anti-virus solution should have various methods	•The anti-virus solution should have various methods
of antivirus protection software installation: remote	of antivirus protection software installation: remote
methods - RPC, GPO, net agents; local method -	methods - RPC, GPO, net agents; local method -
stand-alone installation package.	stand-alone installation package.
•The anti-virus solution should have vulnerability	•The anti-virus solution should have vulnerability
scanning for computers in the network, ability to	scanning for computers in the network, ability to
provide reports on detected software vulnerabilities	provide reports on detected software vulnerabilities
and rootkits. It should be able to run scheduled, on-	and rootkits. It should be able to run scheduled, on-
demand and real time on access scans.	demand and real time on access scans.
•The anti-virus solution should have automatic license	•The anti-virus solution should have automatic license
deployment.	deployment.
•The anti-virus solution should have Integrated patch	•The anti-virus solution should have Integrated patch
management functionality: centralized discovery and	management functionality: centralized discovery and
remote installation of OS and third-party detections	remote installation of OS and third-party detections
and updates.	and updates.
•The anti-virus solution should have centralized	•The anti-virus solution should have centralized
management of objects of backup storage and	management of objects of backup storage and
quarantine locations on all network resources in	quarantine locations on all network resources in
which antivirus software is installed. It should	which antivirus software is installed. It should
identify, quarantine, and remove viruses on infected	identify, quarantine, and remove viruses on infected
devices without end user intervention.	devices without end user intervention.
•Upon end point solution installation, the centralized	•Upon end point solution installation, the centralized
solution should automatically take over the client	solution should automatically take over the client
performance and ensure that it is not interfered with	performance and ensure that it is not interfered with
e.g., scans and updates run on schedule and cannot	e.g., scans and updates run on schedule and cannot
be interfered with.	be interfered with.
•The anti-virus solution should have centralized	•The anti-virus solution should have centralized
scanning of all network machines including new	scanning of all network machines including new
endpoints that join the network.	endpoints that join the network.
•The anti-virus solution should have regulated	•The anti-virus solution should have regulated
updating of antivirus databases. It should also update	updating of antivirus databases. It should also update
end point policies, signatures, and engines for end	end point policies, signatures, and engines for end
points when off the network.	points when off the network.
•The anti-virus solution should have technical support	•The anti-virus solution should have technical support
of the antivirus protection system and on a 24/7 basis,	of the antivirus protection system and on a 24/7 basis,
by telephone, email, and Internet.	by telephone, email, and Internet.







	Threat Intelligence	Threat Intelligence
	•The anti-virus solution should have Several Sources	•The anti-virus solution should have Several Sources
	of Intelligence.	of Intelligence.
	• The anti-virus solution should have threat Intelligence	•The anti-virus solution should have threat Intelligence
	services to mitigate and give actionable information	services to mitigate and give actionable information
	of threats detected locally or globally.	of threats detected locally or globally.
	• The anti-virus solution should have data feeds to	• The anti-virus solution should have data feeds to
	inform the business about risks and implications associated with cyber threats and defend against	inform the business about risks and implications associated with cyber threats and defend against
	attacks even before they are launched. They may	attacks even before they are launched. They may
	include Malicious Hash feeds, Whitelisting Data	include Malicious Hash feeds, Whitelisting Data
	Feeds and Botnet C&C URL Feeds.	Feeds and Botnet C&C URL Feeds.
	•The anti-virus solution should provide a detailed	•The anti-virus solution should provide a detailed
	inventory of applications installed on managed	inventory of applications installed on managed
	workstations e.g., application name, and version.	workstations e.g., application name, and version.
	•The anti-virus solution should have each Data Feed	•The anti-virus solution should have each Data Feed
	give output of actionable context such as threat	give output of actionable context such as threat
	names, timestamps, geo-location, resolved IPs addresses of infected web resources.	names, timestamps, geo-location, resolved IPs addresses of infected web resources.
	•The anti-virus solution should have threat intelligence	• The anti-virus solution should have threat intelligence
	generated in real time.	generated in real time.
	• The anti-virus solution should have intelligence	• The anti-virus solution should have intelligence
	services which allow detection of malware in all	services which allow detection of malware in all
	types of traffic, whether web, Email, P2P, Instant	types of traffic, whether web, Email, P2P, Instant
	Messaging.	Messaging.
	• The anti-virus solution should have easy integration	• The anti-virus solution should have easy integration
	of actionable context into existing security solutions.	of actionable context into existing security solutions.
	• The anti-virus solution should have capability to	The anti-virus solution should have capability to
	conduct intricate searches into threat indicators.	conduct intricate searches into threat indicators.
	• The anti-virus solution should have Advanced Persistent Threat Intelligence.	• The anti-virus solution should have Advanced Persistent Threat Intelligence.
	Mitigation	Mitigation
	• The anti-virus solution should have capabilities to	• The anti-virus solution should have capabilities to
	mitigate against targeted attacks.	mitigate against targeted attacks.
	• The anti-virus solution should have capabilities to	• The anti-virus solution should have capabilities to
	allow administrators to mitigate infections and	allow administrators to mitigate infections and
	attacks across multiple targets with minimal effort	attacks across multiple targets with minimal effort
	from the management console.	from the management console.
	• The anti-virus solution should have real-time	• The anti-virus solution should have real-time
	ransomware protection to detect and block	ransomware protection to detect and block
	encryption of endpoints and shared folders.The anti-virus solution should have capabilities to	 encryption of endpoints and shared folders. The anti-virus solution should have capabilities to
	allow administrators to isolate individual or	allow administrators to isolate individual or
	multiple targets from the network (micro-isolation)	multiple targets from the network (micro-isolation)
	with minimal effort from the management console.	with minimal effort from the management console.
	• The anti-virus solution should integrate with the	• The anti-virus solution should integrate with the
	firewall of same brand to allow administrators to	firewall of same brand to allow administrators to
	mitigate infections and attacks across multiple	mitigate infections and attacks across multiple
	targets with minimal effort from the firewall.	targets with minimal effort from the firewall.
	• The anti-virus solution should integrate with	• The anti-virus solution should integrate with
	firewall of same brand to contain the propagation of	firewall of same brand to contain the propagation of
	infections and attacks across domains. The anti-virus solution should allow for immediate	infections and attacks across domains. The anti-virus solution should allow for immediate
	• The anti-virus solution should allow for immediate incident response and forensic capabilities with the	• The anti-virus solution should allow for immediate incident response and forensic capabilities with the
	help of same brand firewall.	help of same brand firewall.
	Reporting & Monitoring	Reporting & Monitoring
	• The anti-virus solution should have Provision of	• The anti-virus solution should have Provision of
	customizable endpoint compliance reports based on	customizable endpoint compliance reports based on
	organizational security policies.	organizational security policies.
	• The anti-virus solution should have Identification of	• The anti-virus solution should have Identification of
1	notable threats for different states and different	notable threats for different states and different



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	locations or countries.	locations or countries.
	• The anti-virus solution should have proactive alerts	• The anti-virus solution should have proactive alerts
	about threats coming from botnets that target online	about threats coming from botnets that target online
	users with the help of same brand firewall.	users with the help of same brand firewall.
	• The solution should allow for creation of new client	• The solution should allow for creation of new client
	groups not dependent on the active directory and	groups not dependent on the active directory and
	report on the group as well as use it in policy.	report on the group as well as use it in policy.
	Conditions:	Conditions:
	Vendor Responsibility	Vendor Responsibility
	• Vendor must provide onsite training to ensure IT	• Vendor must provide onsite training to ensure IT
	team of WVSU is capable to maintain the products	team of WVSU is capable to maintain the products
	 Vendor must provide 24*7 Technical support 	 Vendor must provide 24*7 Technical support
	through Phone, Email, and Remote Web Assistance	through Phone, Email, and Remote Web Assistance
	 Vendor must prepare spare parts and units in 	• Vendor must prepare spare parts and units in
	Visayas in case of hardware failure	Visayas in case of hardware failure
	• Vendor must ensure 4 hours of response time upon	• Vendor must ensure 4 hours of response time upon
	receiving the support call	receiving the support call
	 Vendor should have engineers based in Visayas to 	• Vendor should have engineers based in Visayas to
	provide onsite support if needed	provide onsite support if needed
	 Vendor should offer quarterly health check and 	 Vendor should offer quarterly health check and
	software upgrade to ensure products running in best	software upgrade to ensure products running in best
	condition.	condition.
	 Vendor should ensure that the configuration and 	• Vendor should ensure that the configuration and
	implementation should be as per the requirement of	implementation should be as per the requirement of
	the end-user	the end-user
		• As part of the post qualification, the vendor must
		conduct a proof of concept to show that the system
	• As part of the post qualification, the vendor must	works with the WVSU network in accordance with
	conduct a proof of concept to show that the system	the above specifications subject to the evaluation of
	works with the WVSU network in accordance with	the TWG. The firewall, authentication device and
	the above specifications subject to the evaluation of the TWG.	end-point security must be of the similar brand/model.
	Vendor should submit a certificate of authorization	Vendor should submit a certificate of authorization
	from the manufacturer that they are an authorized	from the manufacturer that they are an authorized
	partner or reseller to extend the maximum warranty	partner or reseller to extend the maximum warranty
	of all equipment.	of all equipment.
	oj un equipmeni.	• The vendor must present credentials for at least
		One (1) employee trained and certified as Firewall
	• The vendor must present credentials for two (2)	Engineers of the brand they supply. Must be an
	employees trained and certified as Firewall	organic employee of the bidder for at least one
	Engineers of the brand they supply.	year.
	• Vendor should provide a turn-over training to MIS	• Vendor should provide a turn-over training to MIS
	Network Personnel for a minimum of 8hrs upon	Network Personnel for a minimum of 8hrs upon
	implementation of the system.	implementation of the system.
	Documentation:	Documentation:
	• The manufacturer should provide a certificate of	• The manufacturer should provide a certificate of
	ownership of the license that the license should	ownership of the license that the license should
	name WVSU as the license owner.	name WVSU as the license owner.
	 Proper documentation and complete technology 	• Proper documentation and complete technology
	transfer are part of the requirements for the final	transfer are part of the requirements for the final
	acceptance of the project.	acceptance of the project.
	Nothing Follows	Nothing Follows
L	TIONING I OND ITS	TIONING TONOMB

For guidance and information of all concerned.

JULIUS B. UNDAR

Chairperson, Bids and Awards Committee